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IT Insurance Services scores treble

IT INSURANCE SERVICES has made 3 strategic changes to boost its operations with a new product, a key appointment and a move to the Sydney CBD.

ITIS has started marketing of a consumer credit insurance product backed by AIA, a subsidiary of AIG.

Mark Osborn, ITIS executive director said: “The CCI product arose from a request by a financier client and led to the development of a new line of business for the company.

“AIG writes more than \$300 million of CCI business each year and is a great addition to our portfolio of products.”

Mr Osborn also announced that ITIS had recently appointed Wendy De Audney as the new operations manager.

Ms De Audney’s is well known in the industry for expertise in claims management. She was involved in loss adjusting for many years, with experience in the Newcastle Earthquake, Coffs Harbour floods and Sydney bushfires.

Ms De Audney was with Aon Risk Services until recently, where she was divisional manager –corporate claims. She was originally recruited by Aon specifically to establish an entirely new Corporate Claims Division.

A previous role was as claims manager Comcover Insurance Services a division of Marsh. She was responsible for claims management for 180 government departments and agencies as well as the personal management of claims above \$5 million.

Mr Osborn said Ms de Audney had been hired to prepare for growth in the number and complexity of claims as the company grew. ITIS already had felt the benefit of her experience in a number of areas.

On the recent move from its long time base in North Sydney to new offices at 60 York Street, Mr Osborn said several benefits included ITIS finding its call centre growing.

“Our staff appreciates the improved access to transport,” he said.

“It also is a benefit to be nearer to a number of our major clients in the city. Everyone in the company is excited by the change and the growth we are experiencing”.

